



ToWell智能摄像机 使用说明书

使用前请仔细阅读，并妥善保管以备后续参考

"ToWell"摄像机使用指南

APP下载

方法一：使用手机浏览器扫描下方二维码下载“ToWell”APP并安装。



方法二：

安卓版：

在手机应用市场搜索“ToWell”APP并下载安装。

苹果版：

在App Store中搜索“ToWell”APP并下载安装。

登录和注册

支持邮箱和快捷登录。



图 1

WiFi设备网络配置

- (1)打开设备，等待设备提示“请配置WiFi”或指示灯闪烁。
- (2)登录“ToWell” APP，手机保持开启蓝牙功能，点击APP首页右上角的“+”或者扫码添加按钮（如图2），进入自动搜索蓝牙设备界面。
- (3)在发现新设备列表中找到需要添加的设备（如图3），点击右侧的“连接”按钮，根据界面提示添加设备即可。



图 2



图 3

4G设备网络配置

- (1) 将SIM卡插入设备中（如果SIM卡已经插入，可以跳过此步骤）。
- (2) 打开设备电源，设备提示“连接成功，欢迎使用”。如果设备提示网络连接失败，请检查SIM卡是否有流量。
- (3) 登录“ToWell” APP，点击APP首页右上角的“+”或者扫码添加按钮（如图4），进入扫描界面（如图5），扫描设备机身上的二维码添加设备即可。



图 4

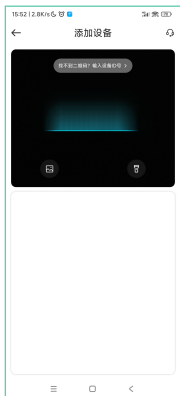
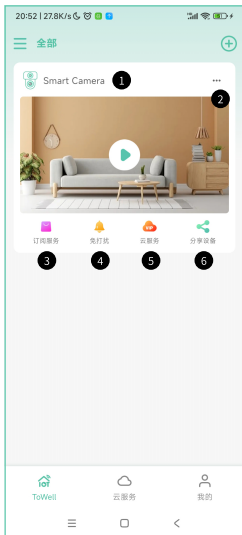


图 5

功能介绍

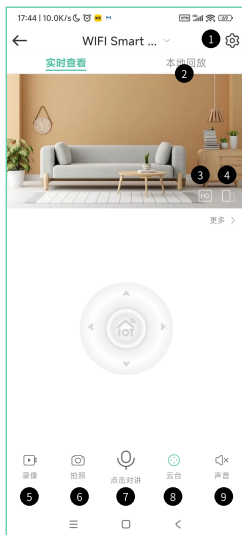
设备列表功能介绍（一）



- 1 设备名称
- 2 设备设置
- 3 订阅服务:购买云存储服务
- 4 免打扰:开/关设备报警消息
- 5 云服务:查看云存储的视频
- 6 分享:分享设备给家人或朋友

图 6

设备列表功能介绍（二）



- 1 设备设置
- 2 查看TF卡上的录制内容
- 3 超清:切换视频分辨率
- 4 横屏/竖屏切换
- 5 录制直播视频
- 6 截图：截图屏幕拍摄的照片
- 7 点击对讲:点击按钮后即可进行对讲。
- 8 控制设备向上、向下、向左和向右旋转。
- 9 声音：打开/关闭直播的声音

备注:您可以通过点击“更多”按钮来获取更多功能

图 7

云服务

什么是云存储？

云存储是为智能摄像机用户提供的-一个安全可靠的云视频存储服务。

为什么要购买云存储？

- (1)稳定可靠：云视频不会因为存储卡损坏而丢失数据，也不必担心存储卡被盗导致隐私数据泄露。
- (2)数据安全：云视频不会因为设备被盗或损坏而丢失。当设备被盗或损坏时，之前的视频会保存在云端，在云视频的有效期内，所有视频都可以随时随地查看和下载。

购买云存储的步骤

点击设备列表中的“订阅服务”按钮（如图8），依照APP界面引导即可了解并开通云储存套餐，多种套餐可选。

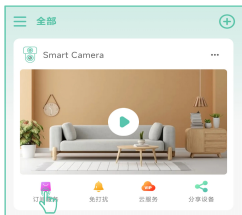


图 8

常见问题

Q:摄像机如何存储录像?

A:1.本地TF卡存储,最大支持256G,TF卡存满后自动删除较早视频,循环录像。

2.云存储。

Q:摄像机连接不上或使用中异常离线怎么处理?

A:1.检查摄像机电源和路由器网络是否正常。

2.拔插摄像机电源重启摄像机。

3.将摄像机恢复出厂设置(长按Reset键约5-10秒,直到听到“恢复出厂设置”提示音后松开),然后按照说明书重新添加设备。

注意

- 请在使用本产品的同时修改用户密码，以免被不法分子盗用。
- 请勿将设备安装在潮湿、有灰尘、儿童容易接触到的场所。
- 请在允许的温湿度范围内使用和贮存，切勿随意拆卸设备。

特别声明

- 产品请以实物为准，说明书仅供参考。
- APP和产品设备固件会不定期更新，如有升级请自行在线升级，恕不另行通知,说明书仅供参考。
- 说明书可能包含技术上不准确的地方或与产品功能不相符的或印刷错误的地方,请以本公司最终解释为准。



APP下载

ToWell

support@houwei-tech.com



TOWELL

PRODUCT MANUAL

Please read carefully before use, and keep it properly for later reference.

"ToWell"device Start Guide

Download APP

Method 1: You can scan the QR code and download the "hopeway".



Method 2:

Android:

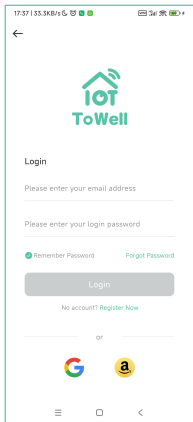
Search "ToWell" and download from Google Play.

iPhone:

Search "ToWell" and download from App Store.

Register and Login

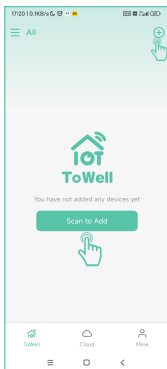
Support email and quick login.



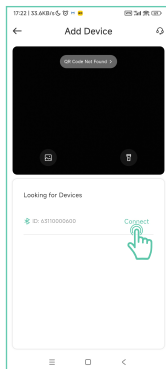
Picture 1

Add WiFi device

- (1) Power on the device, and wait for the device prompts "Please configure WiFi" or the light flashes.
- (2) Log in to the "ToWell" app, enable the Bluetooth function on your phone, click the "+" add button on the interface, and enter the automatic device search interface.
- (3) Find the device you need to add in the search results, click the "Connect" button on the right, and follow the interface to add the device.



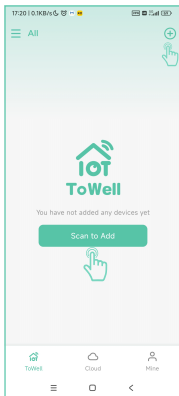
Picture 2



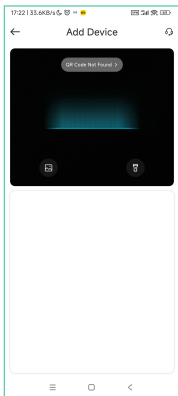
Picture 3

Add 4G device

- (1) Insert the SIM card into the device(If the SIM card has already been inserted, you can skip this step).
- (2)Power on the device and wait for the device prompts "Successful connection ,welcome".If the device prompts network connection failure, please check if there is flow on the SIM card.
- (3) Log in to the "ToWell" app,Scan the QR code on the body of the came to add device.



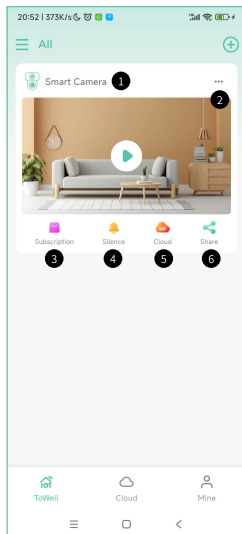
Picture 4



Picture 5

Function introduction

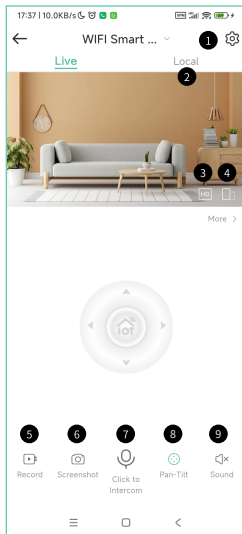
Introduction to the device list function



- 1 Devices name
- 2 Settings
- 3 Subscription service: purchase of cloud storage service.
- 4 The switch for the APP to receive device alarm message push notifications.
- 5 View the cloud-stored video.
- 6 Share the device with family members or friends.

Picture 6

Introduction to the device list function



Picture 7

- 1 DeviceSetting
- 2 Watch TF card recordings.
- 3 Switch video resolution.
- 4 Switch between horizontal and vertical screen
- 5 Record live video
- 6 Shot: Take screenshot photos.
- 7 Click intercom: you can intercom after clicking the button.
- 8 Control the device to rotate up, down, left and right.
- 9 Voice: Hear the sound of the device.

Note: You can get more features by clicking the "More" button.

Cloud services

What is cloud storage?

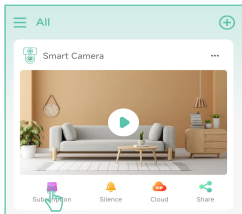
Cloud storage is a safe and reliable cloud video storage service for smart device users.

Why buy cloud storage?

- (1) Stable and reliable: Cloud recording will not lose data due to damage to the memory card, and there is no need to worry about the leakage of private data due to the memory card being stolen.
- (2) Data security: Cloud video will not be lost due to the device being stolen or damaged. When the device is stolen or damaged, the previous video will remain in the cloud within the validity period of the cloud video. The owner can view and download it anytime, anywhere. For "video evidence that cannot be stolen".

Steps to purchase cloud storage

Click the "Subscription" button in the device list to enter the cloud storage package interface and then You can buy Cloud storage.



Picture 8

Frequently asked questions

Q: How does the camera store videos?

- A:** 1. Local TF card storage, supports up to 256G, automatically deletes older videos when the TF card is full, and records in a loop.
2. Cloud storage.

Q: What to do if the camera cannot be connected goes offline abnormally during use?

- A:** 1. Check if the camera power and router network are normal.
2. Unplug the camera power and restart camera.
3. Restore the camera to factory settings (long press the Reset button for about 5-10 seconds until you hear the "Restore to Factory" prompt sound, then release), and then add the device again according to the instructions.

Note

- Please change the user password while using this product to avoid it being used by illegal elements.
- Please do not install the device in damp, dusty where children can easily access it.
- Please use and store within the permitted temperature and humidity range, and do not disassemble the device at will.

Special Statement

- Product appearance is subject to the physical product, the manual is for reference only.
- APP and product equipment firmware will be updated irregularly, if is an upgrade, please upgrade online by yourself, we apologize for not notifying in advance, the manual is for reference only.
- The manual may contain technical inaccuracies discrepancies with product functionality or printing errors, please refer to our company's final interpretation.



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