



TOWELL

PRODUCT MANUAL

Please read carefully before use and keep it for future reference.

"ToWell"device Start Guide

Download APP

Method 1: You can scan the QR code and download the "ToWell" APP.



Method 2:

Android:

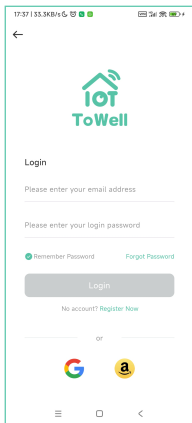
Search "ToWell" and download from Google Play.

iPhone:

Search "ToWell" and download from App Store.

Register and Login

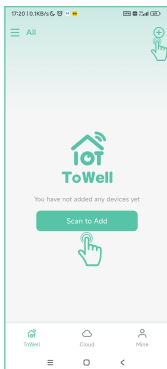
Support email and quick login.



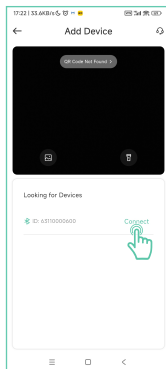
Picture 1

Add WiFi device

- (1) Power on the device, and wait for the device prompts "Please configure WiFi" or the light flashes.
- (2) Log in to the "ToWell" app, enable the Bluetooth function on your phone, click the "+" add button on the interface, and enter the automatic device search interface.
- (3) Find the device you need to add in the search results, click the "Connect" button on the right, and follow the interface to add the device.



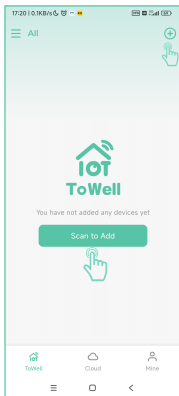
Picture 2



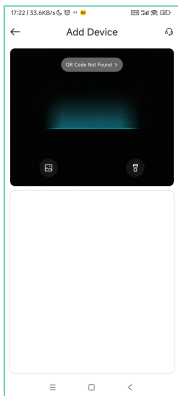
Picture 3

Add 4G device

- (1) Insert the SIM card into the device(If the SIM card has already been inserted, you can skip this step).
- (2)Power on the device and wait for the device prompts "Successful connection ,welcome".If the device prompts network connection failure, please check if there is flow on the SIM card.
- (3) Log in to the "ToWell" app,Scan the QR code on the body of the came to add device.



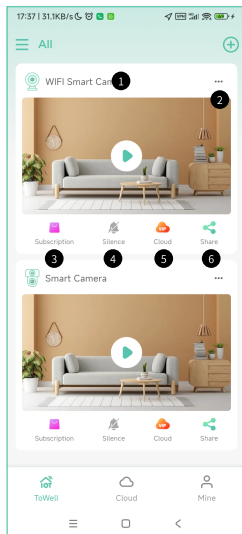
Picture 4



Picture 5

Function introduction

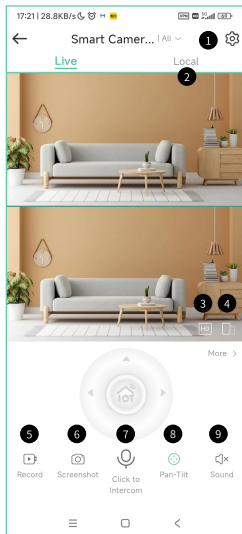
Device List Functions(1)



Picture 6

- 1 Devices name
- 2 Settings
- 3 Purchase cloud storage services to store the recordings in the cloud.
- 4 The switch for the APP to receive device alarm message push notifications.
- 5 View the cloud-stored video.
- 6 Share the device with family members or friends.

Device List Functions(2)

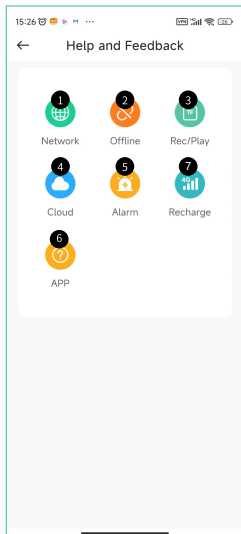


Picture 7

- 1 DeviceSetting
- 2 Watch TF card recordings.
- 3 Switch video resolution.
- 4 Switch between horizontal and vertical screen
- 5 Record live video
- 6 Shot: Take screenshot photos.
- 7 Click intercom: you can intercom after clicking the button.
- 8 Control the device to rotate up, down, left and right.
- 9 Voice: Hear the sound of the device.

Note: You can get more features by clicking the "More" button.

Device List Functions(3)



Picture 7

- 1 Device connectivity issues.
- 2 Device offline troubleshooting.
- 3 TF card recording issues.
- 4 Cloud storage FAQ
- 5 Alarm function troubleshooting
- 6 APP-related issues
- 7 4G data recharge

Data Storage

TF Card Storage (1)

Insert a TF card to store recordings locally. Playback is accessible via the TF card.

(1) 32GB supports 7-day playback, 64GB supports 14-day playback, 128GB supports 30-day playback.

(2) When the TF card is full, new recordings will overwrite the oldest data.

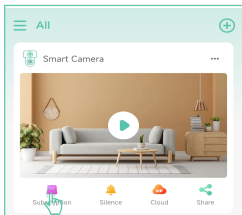
Cloud Storage (2)

What is cloud storage?

Cloud storage is a safe and reliable cloud video storage service for smart device users.

Steps to purchase cloud storage

Click the " Subscription" button in the device list to enter the cloud storage package interface and then You can buy Cloud storage.



Picture 8

Frequently asked questions

Q: How does the camera store videos?

- A:** 1. Local TF card storage, supports up to 256G, automatically deletes older videos when the TF card is full, and records in a loop.
2. Cloud storage.

Q: What to do if the camera cannot be connected goes offline abnormally during use?

- A:** 1. Check if the camera power and router network are normal.
2. Unplug the camera power and restart camera.
3. Restore the camera to factory settings (long press the Reset button for about 5-10 seconds until you hear the "Restore to Factory" prompt sound, then release), and then add the device again according to the instructions.



More Languages